# CC WiFi Internet Radio



## INSTRUCTION MANUAL

PLEASE READ ALL THE INSTRUCTIONS COMPLETELY BEFORE USE AND SAVE THIS MANUAL FOR FUTURE REFERENCE v1.0





**Please read IMPORTANT SAFETY INSTRUCTIONS** before use. It is important to read and understand all instructions. Keep these precautions and instructions where all who use this radio will read them.

**WARNING:** TO PREVENT FIRE OR ELECTRIC SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

## CAUTION

## RISK OF ELECTRIC SHOCK DO NOT OPEN

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE RADIO BACK. NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



THE LIGHTNING FLASH AND ARROWHEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE RADIO.



THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THIS RADIO.

The box should contain the CC WiFi Radio, AC Adapter and this man ual. If anything is missing or damaged, please contact your dealer immediately. We recommend you keep the box in the unlikely event your radio needs to be serviced.

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## Location of Controls - Front and Back of Radio



- 1 LCD Display
- PLAY/PAUSE/STOP or PRESET #1
- O PREVIOUS or PRESET #2
- 4 NEXT or PRESET #3
- **5** Remote Sensor

- DIAL/VOLUME/SELECT
- REPLY
- 8 BACK
- 9 POWER ON/OFF
- Speaker





- POWER: Switch radio ON/OFF
- 1-9: Store presets and recall functions
- MUTE: Mute the audio
- REPLY: Used for Pandora, Aupeo! and adding stations to Reciva
- STORE: Store up to 99 radio stations
- 2 --/-: Used for presets 10 and above
- RECALL: Play pre-set stations
- + or VOL: Adjust volume
- PLAY/PAUSE: Play or pause track

- STOP: Stop track play. Press and hold to delete a track from the playlist
- A NEXT: Play next track
- BROWSE: View tracks in playlist
- UP/DOWN: Scroll through options
- SELECT: Select a displayed option
- MODE: Switch between Repeat and Shuffle modes
- Description of the second seco
- **3** BACK: Reverts back to the previous menu or option

*Note:* Configuring a WiFi radio is similar to navigating through a cell phone menu.

Plug the power adapter cube into a 120V AC power outlet. Connect the power adapters small plug into the jack on the back of the radio that is labeled "DC IN 7.5V".

#### Caution: Use only the power adapter supplied with the radio. Connecting a power adapter other than the one that was supplied with your radio could cause permanent damage to the radio and may be hazardous.

After a few seconds the display on the front of the radio will light up and show:



### **Scanning for Wireless Networks**

When **<Scan for Networks>** is displayed, press "SELECT" by pressing "in" the main dial (the main dial should click when pressed in).

The display will show:

#### Scanning

If the radio cannot find any wireless networks, then the display will show:

No networks found

If no networks are found, see page 19 for troubleshooting assistance.

### **Connecting to a Wireless Network**

When the radio finds wireless networks, it will show the network names (also called the ESSID) in the display screen.

Example:

< WiFi Network 1 > WiFi Network 2

*Note:* You can always use the BACK button to start over at the previous screen.

The first two wireless networks will show in the display after the wireless network scan. There may be more wireless networks to choose from by further rotating the dial.

Example:

< WiFi Network 2 > Your Network

To connect to your wireless network, align your network name between the brackets and select it by pushing the dial in.

## **Connecting to a Wireless Network**

If the display shows:

Connecting to Network

However, if the screen displays:

Enter WEP Key or Enter WPA Key

you must enter the correct WEP or WPA wireless encryption key (Wireless Password) to proceed.

*Note:* Take note which type of key your network requires for future reference.

### Entering Your WEP or WPA Key (Wireless Password)

**Need Help?:** Refer to help page 19 for help finding your WEP or WPA Key.

After a few seconds the display will go into a password entry mode. This mode contains upper case letters, lower case letters, numbers, and special characters.

Notice that the letter "A" is separated from the other characters in the center of the display. Rotate the dial and you will see how the center character is always separated from the other characters. Continue rotating the dial until the first character of your WEP or WPA password is in the center of the display. Select it by pressing the main dial in.



After you have selected the first character of your password, it will appear below.

## Entering Your WEP or WPA Key (Wireless Password)



Turn the dial to the next character in the password and SELECT. Repeat this process until your entire wireless password is entered on the lower line.

Example:

XYZab c defg Frank12abc \_

*Note:* WEP passwords use numbers 0-9 and upper case letters A-F. WPA passwords are case sensitive to upper and lower case letters, so you must enter them exactly.

After the final character is entered, turn the dial until "END" shows in the middle of the display — press the dial to select.



The display will show "Connecting to network" as the radio connects to the WiFi network.

Connecting to and Conn Network "My N

Connecting to "My Network"

Your network's name will be displayed here.

Then:

Station Update From Reciva

**Need Help?:** Refer to help pages 19-23 for troubleshooting connection problems.

When finished, the radio automatically goes to the "Primary Menu" that contains six options: STATIONS, PERSONAL RADIO, MY STUFF, MEDIA PLAYER, CONFIGURE and ALARM CLOCK.

## Connecting to a Network Using Ethernet Cable (optional)

When using an ethernet cable to connect, little setup is required.

1. While the radio is unplugged from power, connect a standard Cat5 or Cat6 Ethernet cable (not included with radio) to an open LAN port on your router. The LAN ports are the ones typically numbered 1-4 on the back of your router.

*Note:* Ethernet cables can be purchased from C. Crane Company or your local electronics store.

- 2. Connect the opposite end of the Ethernet cable to the Ethernet port on the back of your radio.
- 3. Plug in the power cord to the radio.

After a few seconds, the connection light will flash indicating a good connection.

After the radio successfully connects to your router it will automatically go to the "Primary Menu" that contains six options: STATIONS, PERSONAL RADIO, MY STUFF, MEDIA PLAYER, CONFIGURE and ALARM CLOCK.

**Need Help?:** Refer to help page 23 for troubleshooting connection problems.



1. From the Primary Menu, choose "My Stuff" by turning the dial until brackets are positioned on both sides. Press the dial to select.



*Note:* The "My Streams" menu lets you choose between the following stations: Russian Christian Radio (RadioMv.com) or English Christian Radio Station (RadioMv.Org).

2. Next, turn the dial to choose from either the "My Streams" or "My MP3tunes" menu. Press the dial to continue into the selected menu.

< My MP3tunes > My Live365

*Note:* The "My MP3tunes" menu lets you choose from audiofiles available, such as Audio Bible, Talk Shows and Audiobooks under "Artist" and "Album" headline.

"MP3tunes" is on demand playback option of audio files from RadioMv.com & RadioMv.org

## **Changing the Volume**

You can change the volume by turning the dial clockwise to increase the volume and counterclockwise to decrease the volume. The display shows the volume bar. You cannot change the volume when you are in a menu, except when using the remote control. After a station is selected and begins to play, you can then change the volume with the main dial.

#### Store a Radio Station as a Preset

A. Using the Controls on the Front of the Radio to Play Presets 1-3.

While a radio station is playing, press and hold one of the preset buttons for three seconds or until the display screen shows "Assigned to Preset".

B. Using the Remote Control to Store Presets 1-9.

While a radio station is playing, press and hold the preset number on the remote control that you want the station to be stored to. After three seconds the display screen will show "Assigned to Preset".

C. Using the Remote Control to Store Presets 10-99.

While a radio station is playing, press the STORE button, then the -/-- button, and then enter your desired preset number. The display screen will show "Assigned to Preset".

#### **Play a Stored Radio Station Preset**

A. Using the Controls on the Front of the Radio to Play Presets 1-3.

Briefly press and release the preset button assigned to the station you want.

B. Using the Remote Control to Recall Presets 1-9.

Briefly press and release the preset button assigned to the station you want.

C. Using the Remote Control to Recall Presets 10-99. Briefly press the RECALL button, then the --/- button, and then enter your desired preset number 10-99.

### Menu Time-Out

When a radio station is playing — if BACK or SELECT is pressed, the radio will go into menu selection mode. If no radio controls are used within ten seconds, the radio will "time-out" and go back to the currently playing radio station.

#### Setting the Time and Date

*Note:* At any point, you can use the BACK button to start over at the previous screen.

 If you are currently listening to a radio station, briefly press the dial once to access the Primary Menu. You can also access the Primary Menu by pressing and holding the BACK button.

The Primary Menu contains six options: STATIONS, PERSONAL RADIO, MY STUFF, MEDIA PLAYER, CONFIGURE and ALARM CLOCK.

2. Turn the main dial until "Configure" shows in brackets — press the dial to select.



3. Turn the dial clockwise to "Clock Setup" - press the dial to select.



4. Turn the dial to "Set Time/Date" - press the dial to select ...



- 5. Turn the dial until the hour setting is correct press the dial to select.
- Turn the dial until the minute setting is correct press the dial to select.

## Setting the Time and Date

Set Time 12:00 AM

7. Turn the dial until the day of the month is correct — press the dial to select. Follow the same method for setting the month and year.

Set Date 01 Jan 2008

8. When finished, the radio will show "Time and Date Set".

Time and Date Set

#### Setting the Alarm

*Note:* At any point, you can use the BACK button to start over at the previous screen.

 If you are currently listening to a radio station, briefly press the dial once to access the Primary Menu. You can also access the Primary Menu by pressing and holding the BACK button.

The Primary Menu contains six options: STATIONS, PERSONAL RADIO, MY STUFF, MEDIA PLAYER, CONFIGURE and ALARM CLOCK.

 Turn the main dial clockwise until "Alarm Clock" shows in brackets — press the dial to select.



3. Turn the dial until "Set Alarms" shows in brackets — press the dial to select.



4. Turn the dial and choose one of the five alarm slots to set — press the dial to select.



- 5. Turn the dial until the hour setting is correct press the dial to select.
- 6. Turn the dial until the minute setting is correct press the dial to select.



 Choose how frequently you want the alarm to sound. Choose between "Once", "Every Day", "Weekly", "Week Days", and "Weekends" — press the dial to select.



*Note:* If "Once" or "Weekly" is selected, you will also be prompted to select the day of the week that you would like the alarm to sound.

 Choose whether to sound the alarm as a buzzer or a preset radio station – press the dial to select.



*Note:* If you do not have any radio stations stored as presets, then "Buzzer" will be your only option.

9. When the setup is finished, the display will show "Alarm Set".



With the sleep timer enabled, the internet radio will automatically switch itself off after a set amount of time.

*Note:* At any point, you can use the BACK button to start over at the previous screen.

 If you are currently listening to a radio station, briefly press the dial once to access the Primary Menu. You can also access the Primary Menu by pressing and holding the BACK button.

The Primary Menu contains six options: STATIONS, PERSONAL RADIO, MY STUFF, MEDIA PLAYER, CONFIGURE and ALARM CLOCK.

Turn the main dial clockwise until "Alarm Clock" shows in brackets

 press the dial to select.



3. Turn the dial until "Sleep Timer" shows in brackets — press the dial to select.



4. The radio will show "Sleep Timeout" and the amount of time before the radio turns off. By default the sleep timer is turned off.



Turn the dial to increase the amount of time before the radio turns itself off. 15 minute increments are used. Press the dial to select.



"Timer Set" will show in the display indicating that the radio will play for the selected amount of time before switching itself off.

Timer Set

## **Configure Menu Options**

To access the "Configure" menu follow these steps:

 Briefly press the dial once to access the Primary Menu. You can also access the Primary Menu by pressing and holding the BACK button.

The Primary Menu contains six options: STATIONS, PERSONAL RADIO, MY STUFF, MEDIA PLAYER, CONFIGURE and ALARM CLOCK.

2. Turn the main dial until "Configure" shows in brackets — press the dial to select. Turn the dial clockwise to access all the options.

#### <Network Config>

This option is used for configuring your radio's network settings, network parameters, and scanning for wireless networks. Once the radio has established a connection to the network, the information will be saved to the radio for later use.

#### <Version>

Displays the electronic serial number and other information pertaining to software and hardware installed on your internet radio.

#### <Upgrade Firmware>

Use this option to download new control programing for the radio. If there is new firmware available when this option is selected, then the radio will prompt you to download.

## *Note:* A firmware upgrade may take several minutes. DO NOT TURN OFF THE POWER TO YOUR RADIO WHEN UPGRADING FIRM-

**WARE.** If the firmware upgrade is interrupted, your radio may endure permanent damage. A firmware upgrade may take several minutes to finish.

#### <Language>

Allows you to change the display language.

#### <Factory Reset>

This option puts all settings back to their default, as they were when the radio left the factory. If you perform a factory reset on your radio, you will lose all your presets, clock settings, and wireless network connection settings.

#### <Register>

This option will display a key that can be used to register the radio on the RadioMv Stream Network.

#### <Clock Set Up>

Use this option to set the time, date and clock format. See "Setting the Time and Date" on page 13-16.

#### <Backlight>

Selecting this option will alter the Internet radio's backlight values.

- After selecting the "Backlight" menu item, the radio will show three backlight adjustment modes: "Inactive", "Active", and "Standby". These three settings are explained below:
  - a) The "active" state is when the user is pressing buttons or turning knobs.
  - b) The radio goes into its "inactive" state when there is no user activity for 30 seconds.
  - c) "Standby" is the state when the radio has been turned off.
- 2. Rotate the dial to select the desired backlight mode press the dial to select.
- The radio will display the current backlight value for the selected mode. You can change this value by turning the dial to increase or decrease it.

#### <UPNP>

Use this option to set a name for your radio that can be recognized by the UPNP Server.

#### <WiFi Strength>

This option will give you your current WiFi signal strength between the radio and the router. Our experience shows that a signal strength of 20 to 30% is required for good reception.

#### "No Networks Found" shows after scanning for wireless networks:

- 1. Sometimes your wireless network will not show on the first scan. Try scanning for networks again on your radio.
- Check the LED lights on the front of your wireless router. Be sure that the "power" and "wireless" LED lights are on. If they are not on, you may need to call the manufacturer of the router for more assistance.
- Your radio may be out of range of your wireless network. Place the radio closer to your router as a test, then scan for wireless networks again. The CC WiFi Radio may not have the same WiFi range as a new WiFi enabled laptop.
- 4. There is a setting on your WiFi router called "Enable SSID Broadcast". This must be enabled. You may need to call the manufacturer of the router for more assistance.

About Your Network Name (SSID): This is the name which was assigned to your wireless router by the person who set it up. After scanning for your wireless network, rotate the dial through all of the results because you may recognize your network name (SSID). If your router's manufacture name is displayed, try selecting it (e.g., "Linksys" or "Netgear"). If your wireless network has not been renamed from the default factory name, then it most likely does not require a wireless encryption key (WEP or WPA) password to connect.

About Your WEP or WPA Encryption Key: This is also called a "Wireless Network Password" and is used to keep unwanted "guests" from using your wireless network. If you are unaware of what your password is, you can follow our suggested steps for finding it:

- Search your records for a document that was printed out after the setup of your router. This document should contain the WEP Key or WPA Passphrase. If your router was setup by someone else, they should have provided you with a document that contained the needed information.
- 2. If you are using a wireless router that was provided by your Internet Service Provider, the WEP or WPA key will sometimes be

printed on the bottom of the router.

3. If all else fails, try calling the manufacturer of your wireless router for assistance with locating the routers wireless encryption key.

Having Trouble Connecting to a Wireless Network: This problem can be caused by a number of possible scenarios.

- Check your WEP or WPA wireless encryption key it may be wrong. If you don't know your WEP or WPA encryption key, refer to the section above titled "About Your WEP or WPA Encryption Key.
- WEP keys should be entered using uppercase letters A-F and numbers 0-9. WEP keys are easy to spot because they use either 10 total characters or 26 total characters. When entering a WPA key you must enter it exactly as entered in your router's settings, including upper and lower case letters.
- After scanning for wireless networks, turn the dial through all the possible choices. You may recognize your network as another name.
- 4. Check your router's compatibility with the WiFi radio. The radio is not compatible with wireless "N" technology, also called 802.11N. If using "N" technology only, then change your router's settings to use wireless "B" and/or "G" technology also. It may be necessary to call the manufacturer of your router for help making these changes.
- 5. Be sure that your internet is working. Try accessing the internet using a computer that is connected to the same router as the radio. If you cannot access the internet on your computer, the radio will not connect either. It may be necessary to call your internet service provider for help repairing your internet connection.

#### Timeout Getting IP Address:

- 1. An incorrect WEP or WPA key may have been entered into the radio. This is the most common reason for this error. Check your router to make sure your wireless encryption key is correct or see page 19 -20 for more help with finding your encryption key. A good troubleshooting test is to temporarily try connecting to your router with encryption disabled.
- 2. Your radio may be too far away from the wireless router. Try moving it closer or use the ethernet cable.
- Wireless router is not DHCP enabled. Consult your router's user manual for enabling DHCP or contact the manufacturer of the router for more assistance.
- 4. Your router may be using an unknown encryption type. Try a different type of encryption on your router. One good troubleshooting test is to temporarily disable your router's encryption and see if the radio connects to it.
- 5. Your router may be set up to use "Wireless N" only. In this case, change the router's wireless settings to use "Wireless B and G Mixed" or "Wireless B, G, and N Mixed". For more information about how to configure your router's settings, consult your router's user manual or call the router's manufacturer for more assistance.
- There may be too much interference from nearby wireless devices. Move the radio away from laptops or other wireless devices.
   2.4gHz telephones and baby monitors can cause interference, if placed near the radio.
- 7. You may be attempting to connect to an ad-hoc type network. If you are attempting to connect to a network that is not yours, it may be configured for ad-hoc (computer-to-computer) and may not have internet. To check what network type you are connecting to, use your computer to scan for available networks. On the list of available networks you should be able to see if the network is infrastructure type (good) or ad-hoc (bad).

#### Port 80 Connect Failed. Unable to Load Station List:

Your radio is unable to connect to Reciva using the internet.

1. Your internet connection may not be working. Check the internet using a computer that is connected to the same router.

### Help Pages – Error Message Troubleshooting

- UPNP may be disabled on your router. UPNP must be enabled for the radio to work correctly. Consult your router's user manual for enabling UPNP or contact the manufacturer of the router for more assistance.
- 3. Your router or modem may be temporarily confused even though your computer is working fine. Try unplugging the power from both the router and modem for two minutes. First, power the modem (giving it time to startup), then power the router (also giving it time to startup). Last, power your radio and try connecting again.

#### Timeout Connecting to Reciva Gateway. Check Firewall Port 5000:

Your router is not letting the radio connect to Reciva using the UPNP service.

- UPNP may be disabled on your router. UPNP must be enabled for the radio to work correctly. Consult your router's user manual for enabling UPNP or contact the manufacturer of the router for more assistance.
- 2. Your router or modem may be temporarily confused even though your computer is working fine. Try unplugging the power from both the router and modem for two minutes. First, power the modem (giving it time to startup), then power the router (also giving it time to startup). Last, power your radio and try connecting again.
- 3. Your internet provider may be blocking UPNP (port 5000) from being used by their customers. This is very uncommon but some satellite internet companies, colleges, and businesses block this port for an extra layer of network security. To find out if this port is being blocked, speak with your internet service provider or system administrator.
- 4. Your router may not offer the UPNP setting. In this case, manually open port 4999-5001 and assign these open ports to an IP address that is a little higher than your computer's. (Example: If your computer's IP address is 192.168.1.5, assign the open ports to 192.168.1.9.) On your radio, select "CONFIGURE", then select "NETWORK CONFIG", then select "EDIT CONFIG". When the message displays "Auto DHCP Yes or No" select "NO". From this point, enter the new IP address that has the open ports assigned to it, along with other network information.

## The LED Connection Light Does Not Flash When Cable is Inserted into Radio:

- 1. Be sure that the power is connected to both the radio and the router.
- 2. Your Ethernet cable may be damaged or incompatible. Use a "Straight Through" Cat5 or Cat6 Ethernet Cable. You can purchase Ethernet cables from C. Crane or your local electronics store.

## Having Trouble Connecting to a Network using an Ethernet Cable:

- The CC WiFi Radio may be set to use "Wireless Only". By default, the radio is set to "Auto" and can connect to either a wireless network or an Ethernet network. To change this setting navigate to: CONFIGURE > NETWORK CONFIG > WIRED/WIRELESS. For an ethernet cable connection, set to "Auto" or "Wired Only".
- 2. Be sure that your internet is working. Try accessing the internet using a computer that is connected to the same router as the radio. If you cannot access the internet on your computer, the radio will not connect either. It may be necessary to call your internet service provider for help repairing your internet connection.
- It may be necessary to configure your radio with a "static" IP address if your router is not setup to use DHCP. To manually configure the radio's network settings, navigate on your radio to: CON-FIGURE > NETWORK CONFIG > EDIT CONFIG. Contact your network administrator to acquire the proper network addresses.



#### READ BEFORE OPERATING EQUIPMENT SAVE THESE INSTRUCTIONS



To prevent damage to your radio or possible injury to you or others, read these safety precautions and instructions entirely before applying power to your radio. Keep these precautions and instructions where all who use this radio will read them.

#### 1) COMMON CARE 🖄

Check the radio, AC adapter and any accessories regularly. Do not use the radio if there is any sign of damage. Only operate in accordance with the instructions in this manual. Only use attachments or accessories specified by the manufacturer.

#### 2) DISCONNECT THE RADIO IN CASE OF MALFUNCTION $\mathbb A$

If you smell or notice smoke, disconnect the AC Adapter immediately, taking care to avoid burns. Contact C. Crane Company or their representative for inspection and service before any future operation. Only use the AC-DC Adapter recommended with the unit and replace it if wires become frayed or exposed. It should have an output of three Volts DC with the center negative, and not less than 150 MAh. Use only the recommended adapter. Otherwise it may damage the radio or cause a fire or electric shock.

#### 3) KEEP OUT OF REACH OF CHILDREN ▲ Dropping the radio can cause damage or injury. Keep the AC Adapter cord in a position so someone cannot trip and cause the radio to fall.

4) KEEP AWAY FROM WATER AND MOISTURE Keep the radio dry. Liquids and moisture can damage the radio. If a liquid leaks into the radio do not operate and seek a qualified service shop. To clean the radio, remove the power and use a damp cloth on the exterior only.

#### 5) KEEP AWAY FROM EXTREME TEMPERATURES A

Extreme temperatures can damage the radio. Do not leave or use the radio where it can be subjected to high or very cold temperatures.

#### 6) DO NOT ATTEMPT TO SERVICE RADIO 🖄

Refer all service work to a qualified service shop when the radio does not appear to operate normally, exhibits a change in performance or the radio has received damage. Never open the radio as this may expose you to dangerous voltages and this will void all warranties.

#### 7) OUTSIDE ANTENNAS OR CABLES 🖄

Outside antennas or cables that create a potential hazard should not be used with this radio unless installed by qualified personnel.

## Location of Your CC WiFi Radio Serial Number

From the "Primary Menu" of the CC WiFi Radio, follow this path to find your serial number: CONFIGURE > VERSION > SERIAL NUMBER.

Record your serial number here for future reference:

This product includes technology owned by Microsoft Corporation and under a license from Microsoft Licensing GP. Use or distribution of such technology outside of this product is prohibited without a license from Microsoft Corporation and/or Microsoft Licensing, GP as applicable.

Model: CC Wifi ANSI C63.4: 2003 THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERA-TION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS.

- 1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND
- THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRED OPERATION.
- Notice: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.